BECOMING A PEAK PERFORMER

hat makes someone a peak performer? You Take one risk every day. In order to become a know, the kind of person who is outstanding peak performer, you must be able to take risks. Daily risk-taking is a confidence-boosting exercise and a in his job? According to researchers, outstanding individuals share certain attitudes and skills requirement for those who won't let unrealistic fears which contribute to their beyond-the-ordinary perforstand in the way of their goals. Everyone feels some fear – but the peak performers overcome these fears mances. that are unrealistic by tapping the reserve of inner Many of these can be learned. And often we are the strength built on taking risks regularly.

only ones holding ourselves back. Check yourself to see how you rate on some of these ideas of how to become a peak performer.

Affirm yourself. If you don't believe in yourself, are, simple limitations, not personal failings. They

standards of performance, letter perfect or forget it. Since everything cannot be done perfectly, perfec-tionists jeopardize their performance by simply not attempting any task they can't or don't know how to do well. Strive, not for perfection, but for excellence in everything you do.

Using reassurance and compassion, they tell them-Learn to embrace mistakes as signals that you're selves, "One setback does not make me a failure as a moving forward; avoiding becoming frozen in the cement of perfectionism. Remember the words of person. I can learn from this experience and succeed Marla Collins, "If you can't make a mistake, you can't again". They pick themselves up and continue to try again and again. make it!"

So you didn't get that listing. Analyze what went Peggy Morrow, CSP, is a professional speaker and wrong and try for another one. training consultant. Audiences love to laugh and learn as she keeps them involved, energized and enthused. Imagine it to make it happen. Superior achievers Copyright© 1999, Peggy Morrow. All rights reserved. Peggy is a contributing author in the just released new from words into pictures. They keep this picture conbook, Celebrate Customer Service-Insider Secrets. For information about Peggy's Keynote presentations and training seminars, please contact The Frog Pond stantly in front of themselves to serve as a motivator. A swimmer, preparing for an important race visualizes Group at 800-704-FROG or email susie@frogpondherself using just the perfect stroke to win the race. group.com.

Peak performers do this in their work environment, mentally picturing themselves doing all the tasks in their job at an outstanding level.

Successful risk takers build the inner strength it takes to combat unrealistic fears: fear of rejection, fear of failure or fear of the unknown. You must begin by purposely taking one risk each day. It doesn't have to be big—it could just be driving a different way to work, or cold calling several prospects. Pick a chal-